AB Consultancy

Advocacy Commitment

We advocate with and on behalf of our clients and families as an essential part of our service delivery.

We enable systemic advocacy in response to wider social justice issues as seen through the AASW.

We support clients and families to make decisions based on the principles that:

Every person can and should express their will and preference about what they want.

People with Disability have choices, control and a right to make decisions.

Each person with a disability can and should expect that they are supported where there is a need to have appropriate support in order to make decisions.

We support clients and families with concerns about AB Consultancy services.

A flyer with information on advocacy and advocacy services is displayed at AB Consultancy offices and will be available on request.

SA Advocacy Agencies

Dr David Caudrey

South Australia's Disability Advocate

disabilityadvocate@sa.gov.au

Phone 08 8342 8200

https://www.sa.gov.au/topics/care-andsupport/carers/complaints-and-advocacy

https://advocacyfordisability.org.au/organisations.php

Advocacy for Inclusion www.advocacyforinclusion.org/

Brain Injury Network of SA (BINSA) binsa.org

Citizen Advocacy South
Australia citizenadvocacysa.com.au

Disability Advocacy and Complaints Service of SA <u>dacssa.org.au</u>

Independent Advocacy SA independentadvocacysa.org.au

Family Advocacy – <u>familyadvocacy.org.au</u> provide case management services

AB Consultancy

Advocacy Commitment to our clients



44a Torrens Street
VICTOR HARBOR SA 5211

Ph: 08 7200 2646

At AB Consultancy we:

Inform our clients of their rights

Inform and provide clients with advocacy information, how to contact and work with advocacy supports.

Support clients and their families if they choose to self-advocate, change advocates or withdraw their authority for an advocate.

Where a participant needs an advocate and a family or carer cannot provide it, AB Consultancy will attempt to introduce an advocate chosen by the client.

AB Consultancy employees can act as an advocate. Their authority to act is recorded along with the issues that are important to the client. Where the client is a participant of the NDIS the goals will be included where the participant feels they require supports being mindful that goals can change over time.

AB Consultancy management and employees will work openly and transparently with any advocate chosen by the client and ensure that the advocate has access in all areas of the participants service planning and decision making process.

AB Consultancy employees will document the details of the advocate and the time and length that the advocacy is granted. **Advocacy** is acting, speaking or writing to promote and protect the human rights and welfare of a vulnerable person or group of people.

Advocacy services for people with disability in Australia are funded by The National Disability Advocacy Program (NDAP) which ensures there is no cost for participants or service providers to access advocacy services

For other definitions please consult the Law Handbook as part of the Legal Services Commission for South Australia https://lawhandbook.sa.gov.au/



SDM is supported in the *United Nations*Convention on the Rights of Persons with
Disabilities (UNCRPD)



Call us on

0403 821 295

Supported Decision Making (SDM)

is the process of assisting a person with disability to make their own decisions, so they can develop and pursue their own goals, make choices about their life and exercise some control over the things that are important to them.

SDM empowers a person with disability and affirms their right to be in charge of their own life.